

### Counselling Research Clinic

- Free at point of service, general, community-based counselling service
- Started at Jordanhill Campus in 2007
- Moved to Glasgow City Centre on George Street near High Street in 2012
- Training Clinic: Staffed primarily by postgrad counselling students
  - Act as researcher for each other's clients

# Practice-based Research Protocol

- Clients offered up to 40 sessions in exchange for taking part in research on counselling outcome and change processes
- Few restrictions who can receive services
- Uses a suite of research instruments based on a model of practice-based research (Elliott & Zucconi, 2006)
- Complex data archive: allows wide range of studies

# Practice-based Research Protocol

- Outcome measures:
  - **OCORE Outcome Measure 34**
  - Strathclyde Inventory: Based on Carl Rogers' theory of the fully functioning person
  - Personal Questionnaire: Evidence-based, individualised outcome measure
  - Client qualitative descriptions of what change over the course of counselling (Change Interview)

# Practice-based Research Protocol

- Change Process Measures:
  - Helpful Aspects of Therapy (HAT) Form:
     qualitative open-ended post-session questionnaire
  - Change Interview (Qualitative): Session 10, 20 etc
    - @Helpful & Hindering aspects of counselling
    - ©Extra-therapy helpful and hindering factors
  - Working Alliance Inventory (WAI-12-R): measures bond, goal and task agreement
  - Therapeutic Relationship Scale: measures
     Rogerian facilitative conditions

# What Kinds of Research Happen at the Research Clinic? (So far...)

- Measure development: testing new measuresSelf-report and observer based
- Outcome research: How much do our clients change over the course of counselling?
- O Helpful/Hindering factors studies (endings, research)
- Case study research
- Client presenting problems: What kinds of problems do clients bring to counselling?

### Nine Years on: Reflections

- Research burden: Demanding placement experience for students:
  - Acting as researcher (invaluable but hours don't count for BACP)
  - Some students don't have space in their lives for it
- OSustainability issues: Supported by the University (space) and EFT training income... but for how long?
- Can be tricky to balance data collection, analysis & dissemination

#### **Future Directions**

- Currently revising protocol:
  - Mostly fine-tuning research instruments & procedures
  - Goal: Move toward online data collection
  - ⊙Plan to tie more closely to new MSc Counselling course (from 2017) via group research projects using Research Clinic data
  - Developing relationships with other research or training clinics:
    - **OUK:** Nottingham, Aberdeen
    - © Elsewhere: Ecuador, Greece



- Make available and provide training in useful research instruments
- Research Clinic students (current & former) and MSc students with counselling research data collection and/or analysis skills
- Future supervised MSc students looking for masters research projects (especially data analysis)
- Free or low cost counselling research training workshops ("knowledge exchange")
- Partnership in funding applications: developing evaluation component





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OLet us know what instruments or articles you might like to look at or use!